

Privacy Policy



1. This Privacy Policy is part of your agreement with Satyam Finlease Pvt. Ltd. ("SFPL" or "Quince Capital") and should be read alongside our Terms of Use. By using our website or digital platforms, you agree to the practices described here. If you do not agree, please discontinue use immediately.

2. Our Commitment: Your Data, Your Choice

- 2.1. Providing information to us is always your choice. Any data you submit helps us provide you with the best financial services and a smoother digital experience. However, we advise you to be selective: do not upload any sensitive information that you do not wish to be stored on our secure servers or made available to the public.

3. Sensitive Personal Data: A Strict No-Go

- 3.1. Quince Capital will never ask you for and you must never provide sensitive personal data or information through our public website. Do not disclose your:
 - 3.1.1. Passwords or secure PINs
 - 3.1.2. Financial details like bank account, credit card, or debit card numbers
 - 3.1.3. Physical, physiological, or mental health conditions
 - 3.1.4. Sexual orientation or medical history
 - 3.1.5. Biometric information or national identification numbers (except through our verified KYC process)
- 3.2. Note: Any information freely available in the public domain or under the Right to Information Act, 2005, is not considered private under this policy.

4. Personal Information We Collect

- 4.1. We collect information to give you access to our features and a better user experience. This includes:
 - 4.1.1. **Registration Details:** Name, email, date of birth, contact details, gender, location, and education/ employment status
 - 4.1.2. **Communication:** Information provided via emails, letters, or direct communication with us
 - 4.1.3. **Technical Data:** IP address, operating system, browser type, and connection details to identify your device and location
 - 4.1.4. **Usage History:** Login times, pages visited, content viewed, and service requests.
 - 4.1.5. **Social Media:** If you log in via a social platform, we may collect your User ID and any public information you have permitted that platform to share.

5. How We Use & Disclose Information

- 5.1. We use your data for lawful purposes connected to our business operations. By using our services, you consent to us sharing your information with:
 - 5.1.1. **Service Providers:** Third parties who help us deliver our products or promotional gratifications

- 5.1.2. **Legal Authorities:** Statutory bodies, courts, or judicial forums when required by law
- 5.1.3. **Internal Protection:** To prevent illegal activity, unethical behavior, or to protect the safety of our users
- 5.1.4. **Group Entities:** Our business partners, joint ventures, or representatives for marketing and promotional purposes.

6. Your Rights as a User

- 6.1. You remain in control of your data. You have the right to:
 - 6.1.1. **Request a Copy:** See the personal information we have collected about you
 - 6.1.2. **Update and Correct:** Ask us to fix any inaccuracies in your stored data
 - 6.1.3. **Information Transparency:** Know why your data is being used and who it has been shared with
 - 6.1.4. **Withdraw Consent:** Instruct us to delete your stored data by contacting our Grievance Officer
- 6.2. Note: Withdrawing consent may limit our ability to provide certain services to you

7. Cookies and Tracking Technologies

- 7.1. We use Tracking Technologies (Cookies and Web Beacons) to tailor our content, customize advertisements, and recognize you when you return.
 - 7.1.1. **Control:** You can enable or disable cookies in your browser settings
 - 7.1.2. **Consent:** By visiting our website, you consent to us tracking your activities to improve your experience
 - 7.1.3. **Third Parties:** We may work with advertising networks (like Google) to measure effectiveness. These providers may set their own tracking technologies on your device.

8. Third-Party Links

- 8.1. Our website may contain links to external sites not operated by Quince Capital. Any transaction or data shared with a third party is strictly between you and them. We are not responsible for the privacy practices or accuracy of these external websites.

9. Support and Grievance

- 9.1. We strive for a safe browsing experience. If you have questions or wish to opt-out of communications, please reach out:
 - 9.1.1. **Email:** hello@quincecapital.in
 - 9.1.2. **Grievance:** All requests for data deletion or objections to processing must be made in writing to our Grievance Officer. We aim to respond within one month.

10. Liability and Legal Terms

- 10.1. While we implement reasonable safeguards, the transmission of information over the internet is

never 100% secure. Any transmission is at your own risk. Any claims regarding information on the website must be brought within one year of the alleged breach. SFPL's liability for any losses shall not exceed the amount paid by you for website access.

Approval

Department	Approval Authority	Last Review Date	Version
Compliance	Board	Dec 2025	1.0

Disclaimer:

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Quince Capital is the brand name of Satyam Finlease Pvt. Ltd.

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